



Terms and Conditions

(as at 17 February 2020)

By using the Cargo Liability Assessment (Marine) (“CLAMs”) bot you (the person/entity submitting the claim) are agreeing to:

1. Engage Cusack & Co Pty Ltd for the purposes of assessing your marine claim;
2. If you are submitting on behalf of a company that you have authorisation to submit on behalf of such company (for the purposes of payment and confidentiality);
3. Pay for each claim you submit via the CLAMs bot for assessment, being:
 - a. For standard claims - \$500 + GST; or
 - b. For urgent claims - \$1,000 + GST.
4. The understanding that each claim means per individual and separate ocean bill of lading;
5. Make payment to Cusack & Co once advised your standard assessment is ready for dispatch prior to receiving your assessment.

